



# Testimonial

## Idaho Municipal Sewer Company

### Background

The company's WWTP Chief Operator contacted Probiotic Solutions® to explain his activated sludge plant problem, and a proposal was developed for use of the **Bio Genesis**® product. Because the system was set up to waste only every 2 weeks, a study was agreed upon to determine the most appropriate dosing strategy. Best results for this system (typical flow is 35,000 gpd) were found at a dosing rate of 1 ppm. This rate eliminated the system scum issues and reduced solids generation.

### Testimonial Statement

“Thanks so much for your Bio Genesis® product. Without the grease bubbles on the basin this winter I had no problems with the surface freezing, even when the temperature dropped to below zero. And this was the first spring I've not had some sort of upset condition: it's as though weather patterns and seasonal flows don't matter any more. I'll keep providing a maintenance dose going forward. It is as if the product is free, since I've been able to reduce my system dosing of alum and polymer.”